



[Ookla](#) | [November 15, 2024](#)

## Introducing Downdetector® Push Notifications

You know Ookla® Downdetector as a powerful tool to troubleshoot your internet connection, giving you real-time details about internet sites and services that might be having issues. You probably also know [you can access Downdetector in the free Speedtest® app](#). We know you're busy and sometimes you want to know what's broken on the internet *before* you get there, so we've added push notifications to the Speedtest app to give you real-time alerts about the services that are most important to you.

### Downdetector push notifications you might want to set up today:

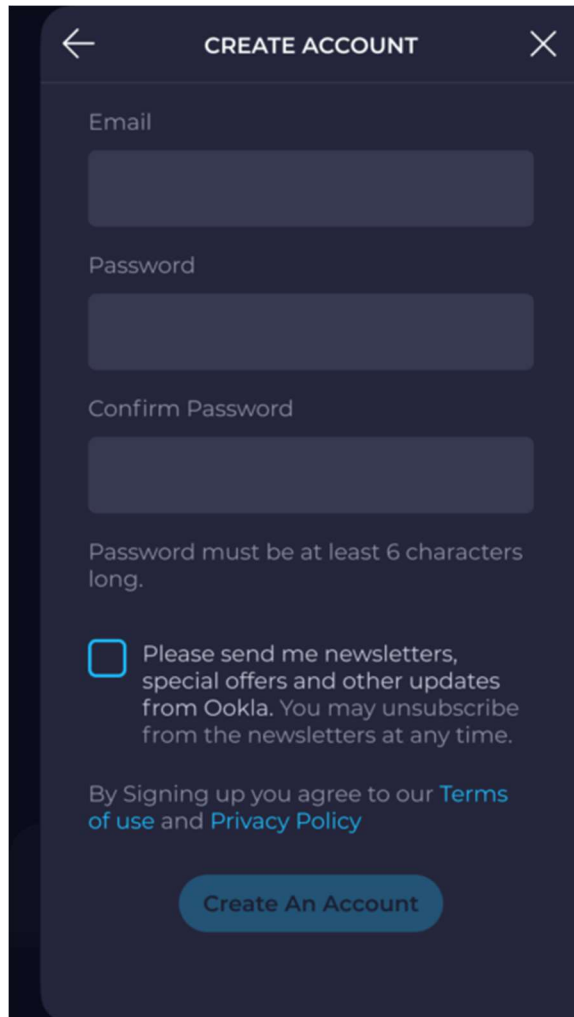
- Major retailers — discover whether all the Black Friday traffic overwhelmed their servers before you try to load up your cart
- Social media sites — did your latest video fail to get likes or is the site just not responding since you uploaded it?
- Your internet provider — whether a big storm is coming or you have a big call, you want to know early if your internet is out so you can plan for alternatives
- Streaming services — did the series finale crash the site? Find out before you pop the popcorn
- Gaming sites and services — launch days are notoriously hard on these. Avoid the frustration of refreshing over and over to get that big game by knowing what's not working in advance
- Your bank — get alerted when the site is down before you go to pay your bills

### How to set up Downdetector push notifications

You should see a new “Introducing Dwnndetector Notifications” pop-up next time you open the free Speedtest app. If you have an account already, you can sign in and visit the Dwnndetector tab to start selecting favorites.

If you don’t already have an account or are looking for more detailed instructions, see below.

### First create a free account

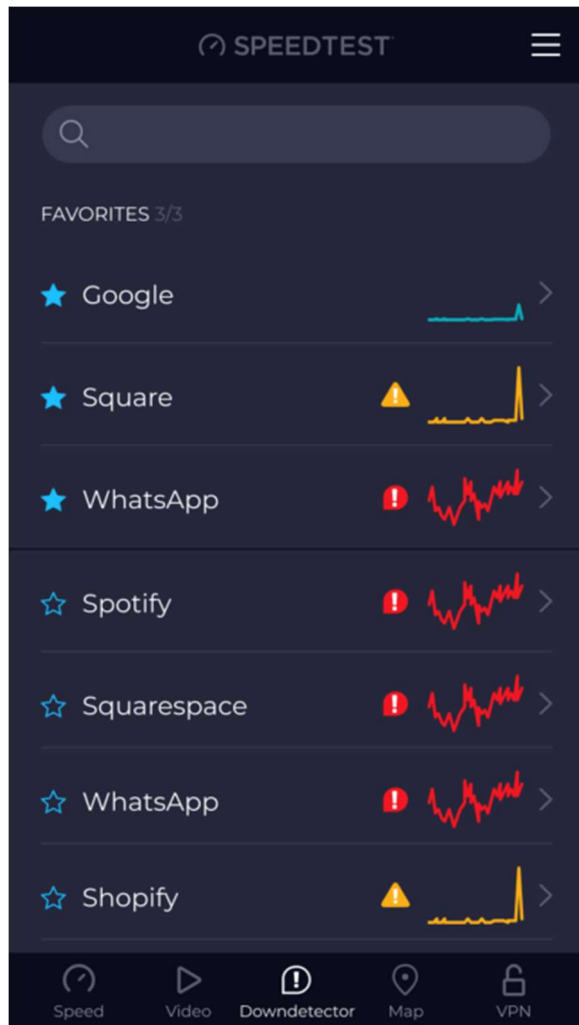


Dwnndetector push notifications are available to anyone with a free Speedtest account. There are two ways create an account:

1. In the app — open the Speedtest app on either [Android](#) or [iOS](#). Click the hamburger menu in the upper right corner. Click the blue button near the top of the app labeled “Create Account” and fill in the fields on the next screen. We’ll send you a verification email to confirm your account. Click the link in that email and you are ready to go.
2. On Speedtest.net — click “Sign In” in the upper right corner. This will take you to a page where you can either create an account or sign in to an existing account. To create an account, click

“Register” on the left side of the screen. Simply fill in the fields on the “Create an account” screen, check the Captcha box if you see one, and click “Register” again. We’ll send you a verification email to confirm your account. Click the link in that email and you are ready to go.

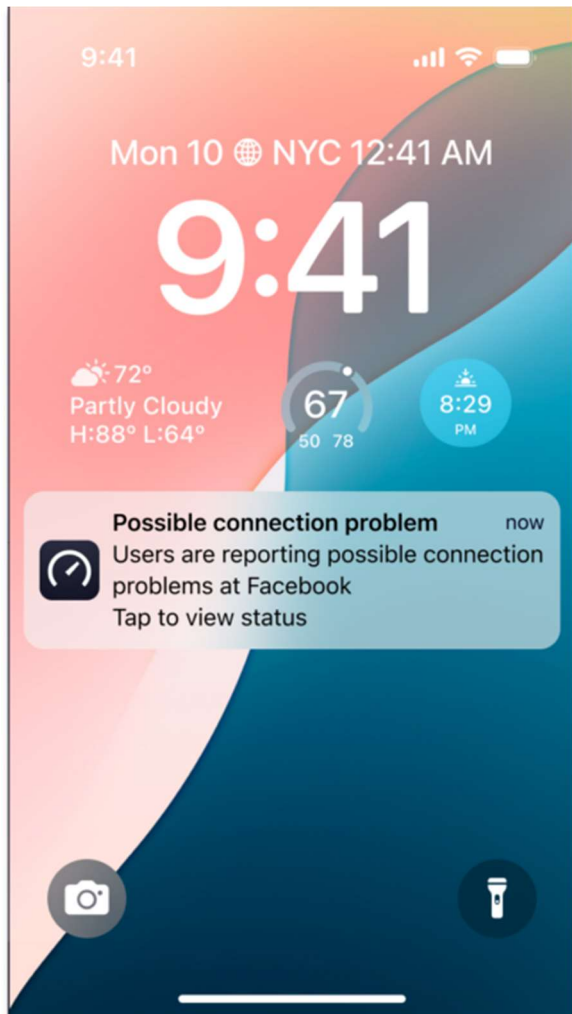
### Pick your favorite services



Tap the Downdetector tab at the bottom of your screen inside the Speedtest app. You’ll see a “Get Outage Alerts” pop-up where you’ll then want to click “Sign In” to sign into your free Speedtest account (if you aren’t already).

Once you have signed in, you will see the Downdetector page you are used to seeing but with stars to the left of all the services. You can favorite up to three services to monitor by pressing the star the the left of the service name. The stars next to the services you have chosen will then turn blue.

Next, you will be given a new pop-up where you can select “Allow Notifications.” This is the permission that allows us to notify you when your favorite services are experiencing reports of service disruptions. If you have already enabled push notifications from the Speedtest app, you will not have to do so again.



You're all set! We'll send you a notification the next time one of your favorite services is having issues.

Prepare for the next major internet outage by setting up push notifications for your favorite services today. Easy access to outage details will help you decide if you need to work on something else for a while. Download the free Speedtest app for [Android](#) and [iOS](#) to set yourself up for success today.

*Ookla retains ownership of this article including all of the intellectual property rights, data, content graphs and analysis. This article may not be quoted, reproduced, distributed or published for any commercial purpose without prior consent. Members of the press and others using the findings in this article for non-commercial purposes are welcome to publicly share and link to report information with attribution to Ookla.*

## About the Author



### Ookla

Ookla® is a global leader in connectivity intelligence that provides consumers, businesses, and other organizations with data-driven insights to improve networks and connected experiences.